

8x8



8x8 Virtual Office Edition

8x8 VO Edition Bundles

US (\$) Market-based Price	Lobby \$10	Basic \$15	X2 Edition \$25	X5 Edition \$35	X6 Edition \$45
Unlimited Calling		2 Countries	14 Countries	32 Countries	46 Countries
Direct Phone Number (DID)					
Mobile Apps: Android, iPhone, iPad					
Auto Attendant*					
Self Service					
Branching/Sites*					
Number Porting - Self Service					
Caller ID					
Call Waiting					
Call Transfers					
Extension to Extension Calling					
Call Park					
Phone Paging (Polycom devices only)					
Music on Hold					
High Definition (HD) Voice					
Active Directory - Authentication					
Virtual Office Analytics Essentials					
Secure Voice (TLS and SRTP)					
Online Call Management					
Ring Groups/Hunt Groups*					
Softphone					
Voicemail					
Voicemail to Email w/Transcription					
Instant Messaging/Chat					
Presence Detection					
Web Browser Click-to-Dial					
Outlook Integration					

US (\$) Market-based Price	Lobby	Basic	X2 Edition	X5 Edition	X6 Edition
	\$10	\$15	\$25	\$35	\$45
Google Calendar Integration					
Skype For Business Integration					
Single Sign On (SSO)					
Power Keys					
Conference Bridge					
Hot Desking					
Business SMS/Texting (Not available in the UK)					
Internet Faxing (eFax)					
Salesforce Integration					
Zendesk and NetSuite CRM**					
Call Queues					
Operator Switchboard					
Call Recording					
Barge, Monitor, Whisper					
Virtual Office Analytics Supervisor					
Virtual Office Analytics Call Quality					
Virtual Office for Salesforce Employee Analytics					
Virtual Office for Salesforce Team Analytics					
Media Storage			1 GB	5 GB	10 GB
Web Conferencing			5 Participants	25 Participants	50 Participants

* In Virtual Office Editions, "Subject to fair use". Full explanation below:

Per 8x8 T&C's, Annex 2 Service Specific Terms - UNLIMITED FEATURES FOR "EDITIONS" SERVICES. "Editions" Services that offer Unlimited Features are for reasonable business use, and any use in excess of three times (3x) the average monthly usage of all 8x8 customers using the same Editions Services shall be presumed to be unreasonable. In the event of Customer's unreasonable business use of such Unlimited Features, 8x8 may in its sole discretion (a) place reasonable limitations or restrictions on Customer's use of such Unlimited Features; and/or (b) suspend or terminate the Services provided to Customer. "Unlimited Features" means unlimited plans, features or functionality, including without limitation unlimited minutes, calling destinations, text messages, call queues and data storage, included in an applicable Edition.

** NetSuite and Zendesk will function with Editions and SMP as of March 15th, this will function specifically in the US and UK only.

8x8 VO Global Calling Zones

Basic	2 Countries	Canada, United States
X2 Edition	14 Countries	Australia, Canada, France*, Germany*, Italy*, Ireland*, Netherlands*, New Zealand*, Puerto Rico, Spain*, Sweden*, Switzerland*, United Kingdom, United States
X5 Edition	32 Countries	Australia, Belgium, Brazil*, Canada, China, Denmark, France, Germany, Guam, Hong Kong, Hungary, Ireland, Israel, Italy*, Luxembourg*, Malta, Mexico, Netherlands, New Zealand, Norway, Poland*, Portugal*, Puerto Rico, Romania, Slovakia, South Korea, Spain, Sweden, Switzerland*, Taiwan*, United Kingdom, United States
X6 Edition	46 Countries	Australia, Argentina*, Belgium, Brazil, Canada, China, Chile, Cyprus*, Denmark, Dominican Rep, Finland, France, Germany, Greece, Guam, Hong Kong, India, Indonesia, Ireland, Israel, Italy*, Luxembourg*, Japan*, Malaysia, Malta, Mexico, Netherlands, New Zealand, Norway, Peru, Poland*, Portugal*, Puerto Rico, Romania, Singapore, Slovakia, South Korea, South Africa, Spain, Sweden, Switzerland*, Taiwan*, Thailand, Turkey*, United Kingdom, United States

*Excludes Mobile, Special, and Premium Numbers